www.sv3c.com

Customer Service:
US Email address: info-us@sv3c.com
UK Email address: info-uk@sv3c.com
1. About camera

2.1. Product should contain:

- IP Camera * 1
- Power adapter * 1
- User manual * 1
- Network cable * 1
- Wifi antenna * 1
- Screws bag * 1

1.2. Product interface.

1.3. How to fit Waterproof lid.

For more detailed Set up Manual, please refer to our website - www.sv3c.com to download
2. Connect camera

2.1. Connect network cable to router and plug in power adapter.

The router must be able to connect to the Internet! Please use the standard power supply.

2.2. Connect LAN cable and power to camera, it needs about one minute to self checking and then start working.

Network indicator light (green): always flashing means network data transmission is normal.

3. View via mobile phone

3.1. Download “CamHi” from Google Play (Andriod Phone) / App Store(Iphone) or scan the QR code below to get APP information.

3.2. Run APP and Add Camera.

1. Click “Add Camera”

2. Click LAN search to search camera UID

3. Click into camera UID and click “Done”

Please DON’T hit Wireless Installation

For more detailed Set up Manual, please refer to our website- www.3c.com to download
3.3. After adding the camera, click online camera to view real-time image

You can only view one camera at one time

3.4. Set Wi-Fi to have camera working wirelessly

1. Click here to go to setting page

2. Click Wi-Fi setting

1. Select your home Wi-Fi (2.4ghz) and enter wifi password

2. After camera is online again, Wait for 30s, then you can remove Lan cable to have camera working wireless

Note:
1. Wi-Fi Name (SSID) can not include special characters such as @ # $ % & blank etc.

2. Wi-Fi Password: length should be within 8-31 bits and no special characters as well.

3. Dual Band Wi-Fi router: camera only supports 2.4ghz Wi-Fi but not 5ghz. If you are using a dual band Wi-Fi router, please either disable 5ghz or set the Wi-Fi name be distinguishable for 2.4ghz and 5ghz so you can choose different Wi-Fi for different device.

4. If you can not set up camera successfully by this way, please refer to “How to set up camera by AP Mode” on next page.
3.5. How to Set up camera by AP mode

Please connect power supply for camera, DO NOT connect network cable.

Reset camera: Long press the reset button which is next to the power port for 8 seconds then camera will reset itself.

Wait about 1 min and get into the setting page of your mobile phone. Turn on WIFI, to search out camera’s SSID.

Camera’s SSID in AP Mode is in a format: IPCAM-123456

After your phone is connected to the SSID, please run "CamHi" APP to connect camera

1. Click “Add Camera”

2. Click LAN search to search camera UID

3. Select camera and input default Password “admin” to add camera

For more detailed Set up Manual, please refer to our website: www.sv3c.com to download
After camera is added, please go to camera settings, click “WIFI setting” and select your home WIFI to build wireless network configuration as bellow.

1. Click here to go to setting page
2. Click Wi-Fi setting
3. Select home wifi and enter password

Note: If you still can not set up camera succeed, please refer to next page on how to set up camera’s wifi on Internet Explorer. Or contact customer service as below:

US Email address: info-us@sv3c.com
UK Email address: info-uk@sv3c.com

4. View via PC

4.1. Install “Search tool” from SV3C website: www.sv3c.com, then run it to find the cameras.

1. Click “Refresh” information to run browser to access the camera
2. Double click camera information to run browser to access the camera

Click “Next” can modify network parameters of the camera if you need to change them.

Default username: admin
Default password: admin

For more detailed Set up Manual, please refer to our website- www.sv3c.com to download
4.2. Access to the camera through browser on windows PC.

In browser you can view image and configure all parameters of camera. If you are not using IE browser, some settings will be missing.

4.3. Set WIFI via Internet Explorer on PC.

1. Login IE browser by using camera ip address. Enter “wireless” page
2. Select WIFI
3. Enter password
4. Save settings
5. WIFI test

You can download PC software on our website: www.sv3c.com

4.4. Connect and manage multiple cameras via camera’s PC software on windows PC!

For more detailed Set up Manual, please refer to our website- www.sv3c.com to download
5. Set Micro SD card record

5.1. Follow as below steps to find installation videos for Micro sd card on SV3C website www.sv3c.com.

1. Enter SV3C website, find Support and Download, click Download
2. Find “HX series” and click it
3. Find Installation Videos, download corresponding videos per your camera’s model

Please use SD-micro Class-10, UHS-1 or higher high speed memory card which is specially designed for surveillance camera!

5.2. Set motion detection alarm and recording on Phone app.

1. Format SD card and check if it is available before recording
2. Open “Motion Detection”
3. Open “Alarm SD REC”

Motion detection alarm recording is recommended when the Micro SD card is small.

For more detailed Set up Manual, please refer to our website- www.sv3c.com to download
5.3. Set All day recording on Phone app.

1. Format SD card and check if it is available before recording
2. Open “Enable Record”

If you don’t need the camera record to All Days, please turn off “Enable Record” or select “None”. You can also set more detailed recording schedule on browser or PC software.

5.4. Playback recordings on Phone app.

1. Click here to enter record page
2. Click “Online”
3. Play or download video files

For more detailed Set up Manual, please refer to our website- www.sv3c.com to download

5.5. Set Time Zone on phone.

1. Click here to set time zone for the camera
2. Select time zone according to your phone time
3. Click here to reboot camera and save the new time zone

When your time is DST(daylight saving time), please turn on DST button!

These parameters can be set in more detail via IE browser on PC!
6. Reboot and restore to factory settings

6.1. Reconnect the power to restart the camera.

6.2. Press and hold the reset button for 15 seconds and the camera will restore to factory settings.

You can also restart or reset the camera via mobile phone or PC.

7. More info

This manual is to help customers to know and use the camera quickly. For detailed instructions and video tutorials please refer to SV3C website www.sv3c.com.

This manual may have descriptions and operations that do not match the product. If you have any questions or need technical support, Please feel free to contact us.

US Email address: info-us@sv3c.com
UK Email address: info-uk@sv3c.com